From: zippy theclown
To: Microsoft ATR
Date: 11/18/01 10:50am

**Subject:** microsoft's non-justice.....

## dear sirs,

as a consumer of computer products, i must say that you really BLEW IT when it came to settling the microsoft case. without microsoft opening their code to other software makers, they will never lose their monopoly - point in fact - when they changed their MSN website and browsers other than IE wouldn't connect and it turned out they had abandoned world-standards for XHTML code to use their own.....yeah, that really proves the whole point, doesn't it. they do what they want and when everyone else's prices are moving down, microsoft is leveraging their prices higher with a subscription basis - pay us now, pay us later, and if you don't have WinXP, we'll drop support for everything else so your software eventually won't work and you'll have to buy WinXP and pay even more since you didn't jump on the wagon at the start - what kind of business practice is that - charge two different prices for the same product depending on when you buy it.....sheer monopoly and you didn't solve a thing with your case - no wonder 9 other states balked at the final agreement - they obviously had some IT experts advising them while you probably only had a bunch of fool lawyers who don't know crap..... time will tell how big your mistake was and then it will be too late.

sincerely, ken hood

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